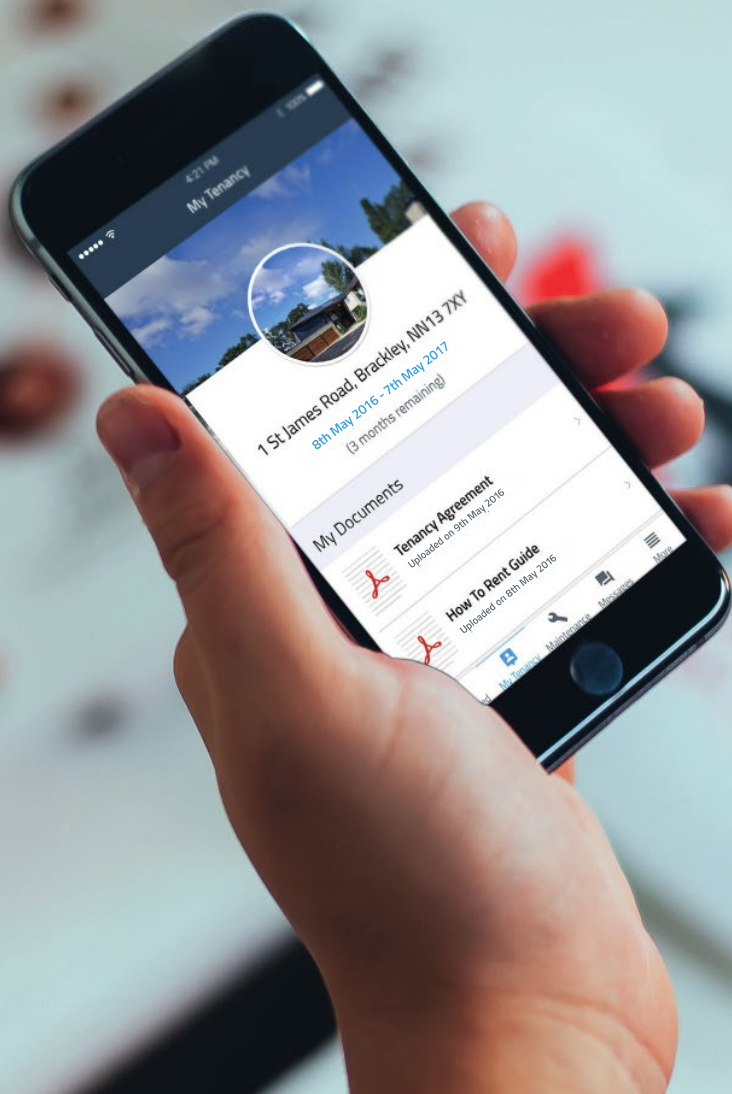


Welcome to PropertyFile



Features



Report maintenance issues and monitor their progress

Easily report maintenance issues through the PropertyFile app or website, which allows you to include photos of the issue, so your agent is better informed, helping to get it resolved quickly. You'll even be able to track its progress



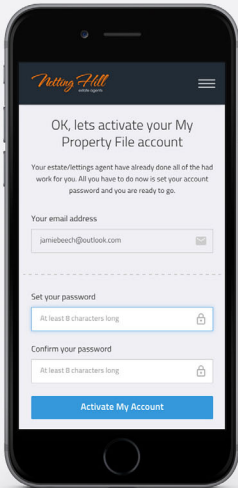
Stay informed every step of the way

Keep up to date with every stage of your tenancy, from the moment your offer is accepted, to the moment you leave. Your PropertyFile timeline will keep you updated with everything from reference approval to inspection dates



All your tenancy details in one place

With PropertyFile, you'll get 24-hour access to all your tenancy information, including important documents like your tenancy agreement and deposit details



Getting started

Receiving your activation email

To get started, you should have received an activation email, please follow the link to set up your account. If you haven't received an email, please call your agent

Activating your account

To activate your account, please follow the activation link in your email, all you'll have to do is set-up your account password and you'll be ready to go

Using your PropertyFile account

You can sign into your account online or download the PropertyFile app for Android and iOS